



City of Carpinteria Information for Short-Term Rental Licensees during the COVID-19 Emergency Prepared April 1, 2020

Dear Short-Term Rental Owner and/or Property Manager,

On March 19, 2020, California Governor Gavin Newsom issued a statewide [Executive Order N-33-20](#) (“Executive Order”) requiring all persons residing in the State to remain in their homes or places of residence, except as needed to maintain the continuity of operations for critical infrastructure or to venture out for essential needs. In furtherance of the Executive Order, the City of Carpinteria issues the following guidance to provide clarity to businesses operating under short-term rental (“STR”) licenses and respective property managers to ensure awareness of current COVID-19 information.

STRs should immediately discontinue renting units if they do not fall under the following exceptions outlined below:

- To provide COVID-19 mitigation and containment measures, including:
 - Temporary lodging to protect homeless persons; and
 - Lodging for persons who have been displaced and cannot return to their residence because of the following circumstances:
 - An individual is residing at the person’s residence that must isolate or quarantine or is at a higher risk of severe illness; or
 - There is no ability to return to their primary or otherwise usual place of residence due to travel restrictions or other circumstances beyond the control of the displaced person(s) and the person(s) needs to isolate or quarantine.
- To provide housing and/or travel related to essential business for [“essential critical infrastructure workers”](#) as described by the California Department of Public Health;
- To extend housing to any visitor who is experiencing symptoms of illness, or is under quarantine or isolation from the Santa Barbara County Public Health. Such individuals may remain in any short-term rental unit they currently occupy and are exempt from the limitations set forth herein so long as such individual(s) remain in the unit; and
- For use by the property owner and his/her immediate family members.

The following STRs do not fall under the exceptions in the Executive Order:

- STRs used for vacation purposes;
- STRs used for commercial purposes other than those listed under the exceptions;
- STRs rented to groups or individuals that do not fall under an applicable exception set forth above.

[LINKS TO COVID-19 INFORMATION for SHORT-TERM RENTAL OWNERS & PROPERTY MANAGERS:](#)

City of Carpinteria:
<http://www.carpinteria.ca.us/>

Santa Barbara County Public Health:
<https://publichealthsbc.org/>

California Dept. of Public Health Covid-19 main page:
<https://www.cdph.ca.gov/Programs/CI/D/DCDC/Pages/Immunization/ncov2019.aspx>

CDC Coronavirus Main Page:
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

CDC Disinfecting Guidelines:
https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cleaning-disinfection.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fprepare%2Fcleaning-disinfection.html

COVID-19 Industry Tips for Cleaning:
<https://www.hospitalitynet.org/opinion/4097377.html>

List of COVID-19 cleaning products pre-approved by the EPA:
<https://www.americanchemistry.com/Novel-Coronavirus-Fighting-Products-List.pdf>

AIRBNB advice on cleaning and communication with guests:
<https://www.airbnb.com/resources/hosting-homes/a/coronavirus-and-belonging-154>

VRBO advice on cleaning and communication with guests:
<https://help.vrbo.com/articles/How-does-the-novel-coronavirus-COVID-19-affect-my-property>

Carpinteria Valley Chamber of Commerce:
<https://www.carpinteriachamber.org/coronavirusresources>

State of California definition of Essential Critical Infrastructure Workers:
<https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf>

The City of Carpinteria is urging short-term rental owners to stay informed and comply with Governor Newsom's Executive Order to help our community stem the spread of the novel coronavirus.

It is imperative that short-term rentals that remain in operation **ensure the safety of their renters**. Please **follow the U.S. Center for Disease Control's guidance for disinfecting your property after any guest vacates during this time**.

It is also imperative that short-term rentals that remain in operation **ensure the safety of their staff including your cleaning and maintenance staff**. Consider suspending all during-stay cleaning services for short-term rentals:

- Provide sufficient **effective cleaning products** for guests;
- Provide instructions for guests to follow for disinfecting surfaces and linens;
- Provide information for guests on social distancing and other important local information they may need to remain in compliance with the Governor's order;
- Provide local contact information in case a guest develops symptoms of COVID-19 or comes into contact with someone who has the virus.

The City of Carpinteria has prepared the notice on the following page for your guests. If you are renting or plan to rent your short-term rental at any time during the COVID-19 declared emergency, you must post this notice inside the front door of your property (along with your license and required posting notice previously provided when you applied for or renewed your license) throughout the declared emergency.

Please email questions and concerns to: Carpinteria STR str@ci.carpinteria.ca.us

Thank you for your assistance in keeping our community safe and healthy.



Dave Durflinger
City Manager



City of Carpinteria Posting Information for Short-Term Rentals during the COVID-19 Emergency Prepared April 1, 2020

Dear Guest in the City of Carpinteria,

On March 19, 2020, California Governor Gavin Newsom issued a statewide [Executive Order N-33-20](#) ("Executive Order") requiring all persons residing in the State to remain in their homes or places of residence, except as needed to maintain the continuity of operations for critical infrastructure or to venture out for essential needs. In furtherance of the Executive Order, the City of Carpinteria issues the following guidance to provide clarity to visitors using short-term rentals to ensure awareness of current COVID-19 information. **The city has determined that STRs may continue renting only under the following circumstances which fall the exceptions in the Governor's Executive Order:**

- To provide COVID-19 mitigation and containment measures, including:
 - Temporary lodging to protect homeless persons; and
 - Lodging for persons who have been displaced and cannot return to their residence because of the following circumstances:
 - An individual is residing at the person's residence that must isolate or quarantine or is at a higher risk of severe illness; or
 - There is no ability to return to their primary or otherwise usual place of residence due to travel restrictions or other circumstances beyond the control of the displaced person(s) and the person(s) needs to isolate or quarantine.
- To provide housing and/or travel related to essential business for "[essential critical infrastructure workers](#)" as described by the California Department of Public Health;
- To extend housing to any visitor who is experiencing symptoms of illness, or is under quarantine or isolation from the Santa Barbara County Public Health. Such individuals may remain in any short-term rental unit they currently occupy and are exempt from the limitations set forth herein so long as such individual(s) remain in the unit; and
- For use by the property owner and his/her immediate family members.

The following STRs DO NOT fall under the exceptions in the Governor's Executive Order:

- STRs used for vacation purposes;
- STRs used for commercial purposes other than those listed above;
- STRs rented to groups or individuals that do not fall under an applicable exception set forth above.

If you meet one of the exceptions and will be remaining in Carpinteria, the city has [compiled the following information](#) for you at this time.

- **Cleaning.** The city has asked your host to cease during-stay cleaning and ask that you clean the unit yourself during your stay. Your host should have provided you with ample cleaning supplies from the EPA's current list of approved novel coronavirus-fighting products (<https://www.americanchemistry.com/Novel-Coronavirus-Fighting-Products-List.pdf>). **For the duration of your stay, please use these products to clean this unit.**
- **Food.** The city has a number of grocery stores that are open and stocked with necessities. Restaurants are currently open providing take-out and delivery service. A number of local resources are keeping lists of operating businesses. For more information, visit <https://santabarbara.open4biz.us/>.
- **Social Distancing.** The Governor has requested that all people maintain a distance of at least 6 feet from one another (except family/co-habiting individuals). Please adhere to this guidance whether in a grocery store, on a sidewalk, on the beach, or on a trail.
- **In Case of Illness.** If you or someone you know develops symptoms, please refer to instructions from the Santa Barbara County Public Health Department: <https://publichealthsb.org/>; recorded information line: 805-681-4373; Santa Barbara County Call Center: 833-688-5551. Also Cottage Health (local hospital) recorded information line: 805-324-9019.